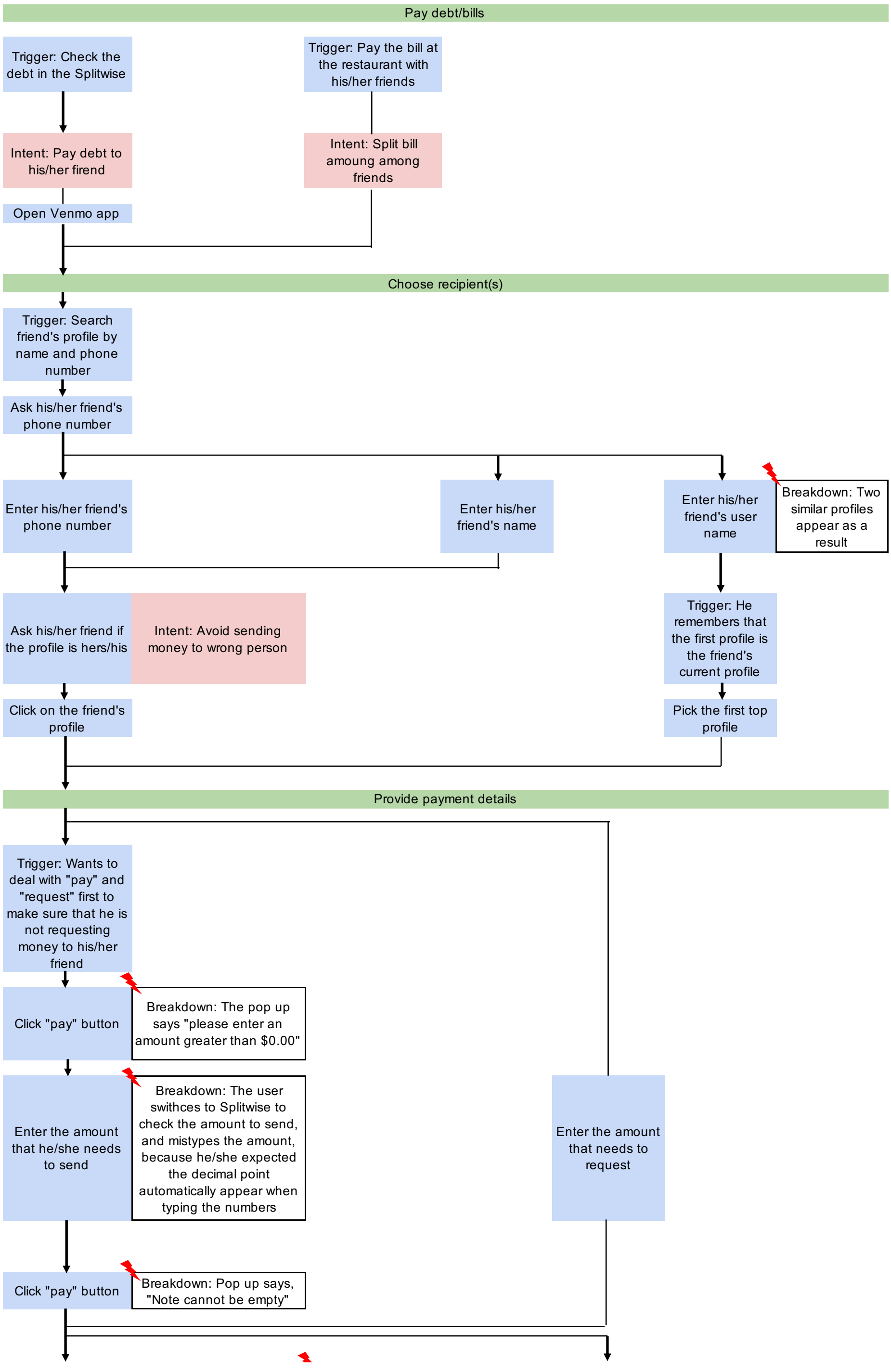
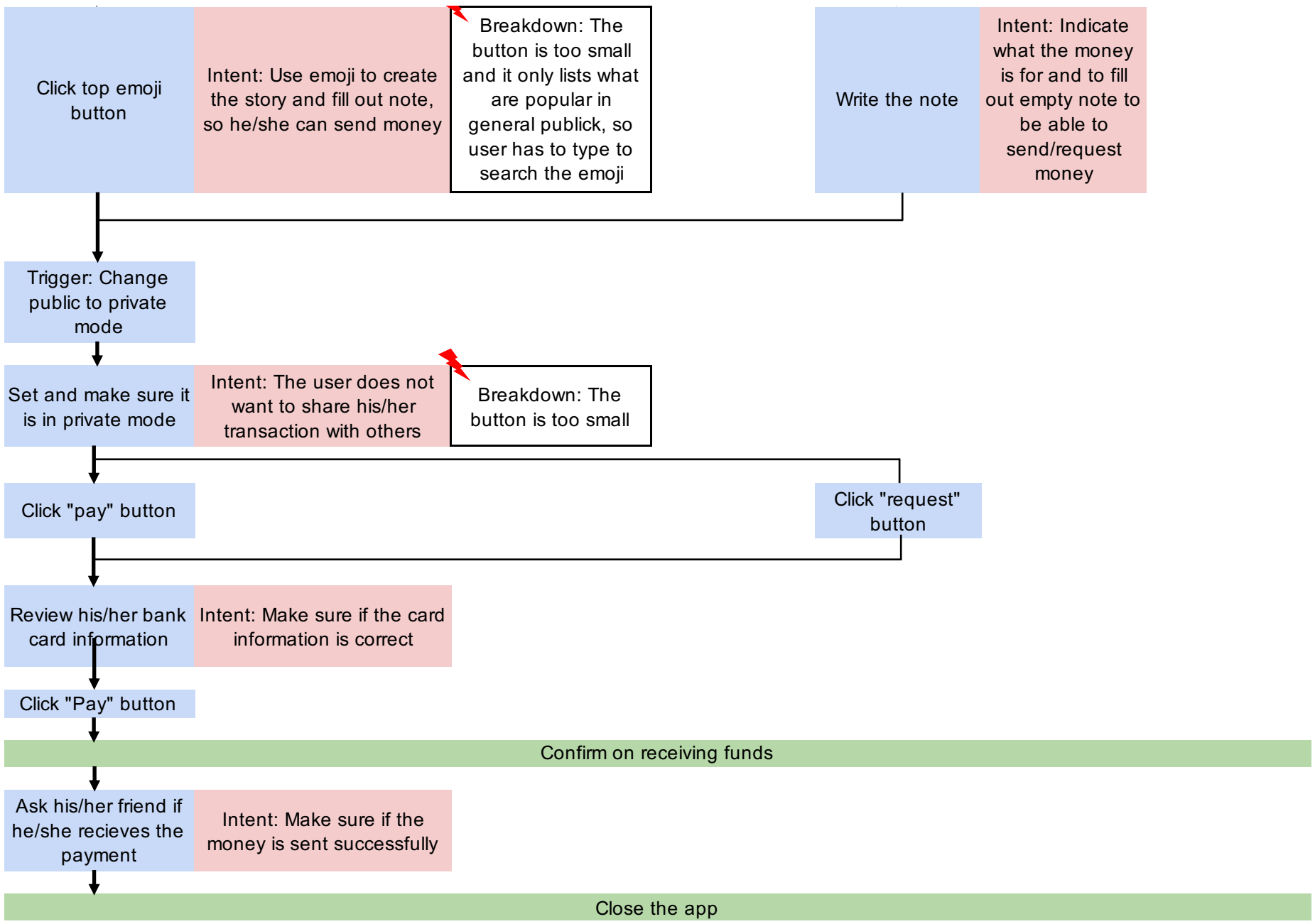

Pay debt/bills
Trigger: Check the debt in the Splitwise
Trigger: Pay the bill at the restaurant with his/her friends
Intent: Pay debt to his/her firend
Intent: Split bill amoung among friends
Open Venmo app
Choose recipient(s)
Trigger: Search friend's profile by name and phone number
Ask his/her friend's phone number
Enter his/her friend's phone number
Enter his/her friend's name
Enter his/her friend's user name
Breakdown: Two similar profiles appear as a result
Ask his/her friend if the profile is hers/his
Intent: Avoid sending money to wrong person
Trigger: He remembers that the first profile is the friend's current profile
Click on the friend's profile
Pick the first top profile
Provide payment details
Trigger: Wants to deal with "pay" and "request" first to make sure that he is not requesting money to his/her friend
Click "pay" button
Breakdown: The pop up says "please enter an amount greater than $0.00"
Enter the amount that he/she needs to send
Breakdown: The user swithces to Splitwise to check the amount to send, and mistypes the amount, because he/she expected the decimal point automatically appear when typing the numbers
Enter the amount that needs to request
Click "pay" button
Breakdown: Pop up says, "Note cannot be empty"


Click top emoji button
Intent: Use emoji to create the story and fill out note, so he/she can send money
Breakdown: The button is too small and it only lists what are popular in general publick, so user has to type to search the emoji
Write the note
Intent: Indicate what the money is for and to fill out empty note to be able to send/request money
Trigger: Change public to private mode
Set and make sure it is in private mode
Intent: The user does not want to share his/her transaction with others
Breakdown: The button is too small
Click "pay" button
Click "request" button
Review his/her bank card information
Intent: Make sure if the card information is correct
Click "Pay" button
Confirm on receiving funds
Ask his/her friend if he/she recieves the payment
Intent: Make sure if the money is sent successfully
Close the app