

Design Scenario

Scenario 1- For new users

John is an accounts receivable and today is his **first day** to use P&G Supplier.com. He is in charge of managing invoices.

Scenario 2- For old users

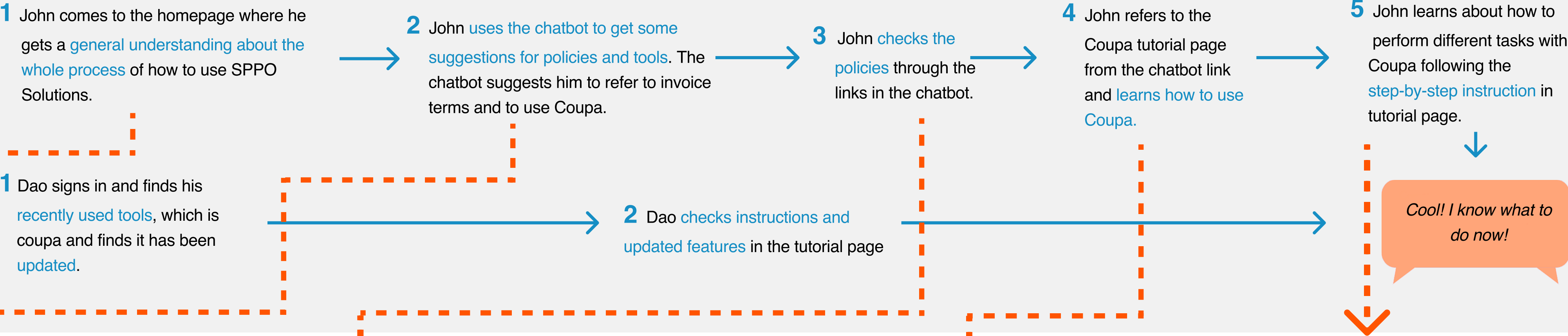
Dao has got some experience with P&G Suppliers.com but he **has not used it for a while** so he forgot how to use that. Today he needs to use it again.

I have no idea what tool to use.

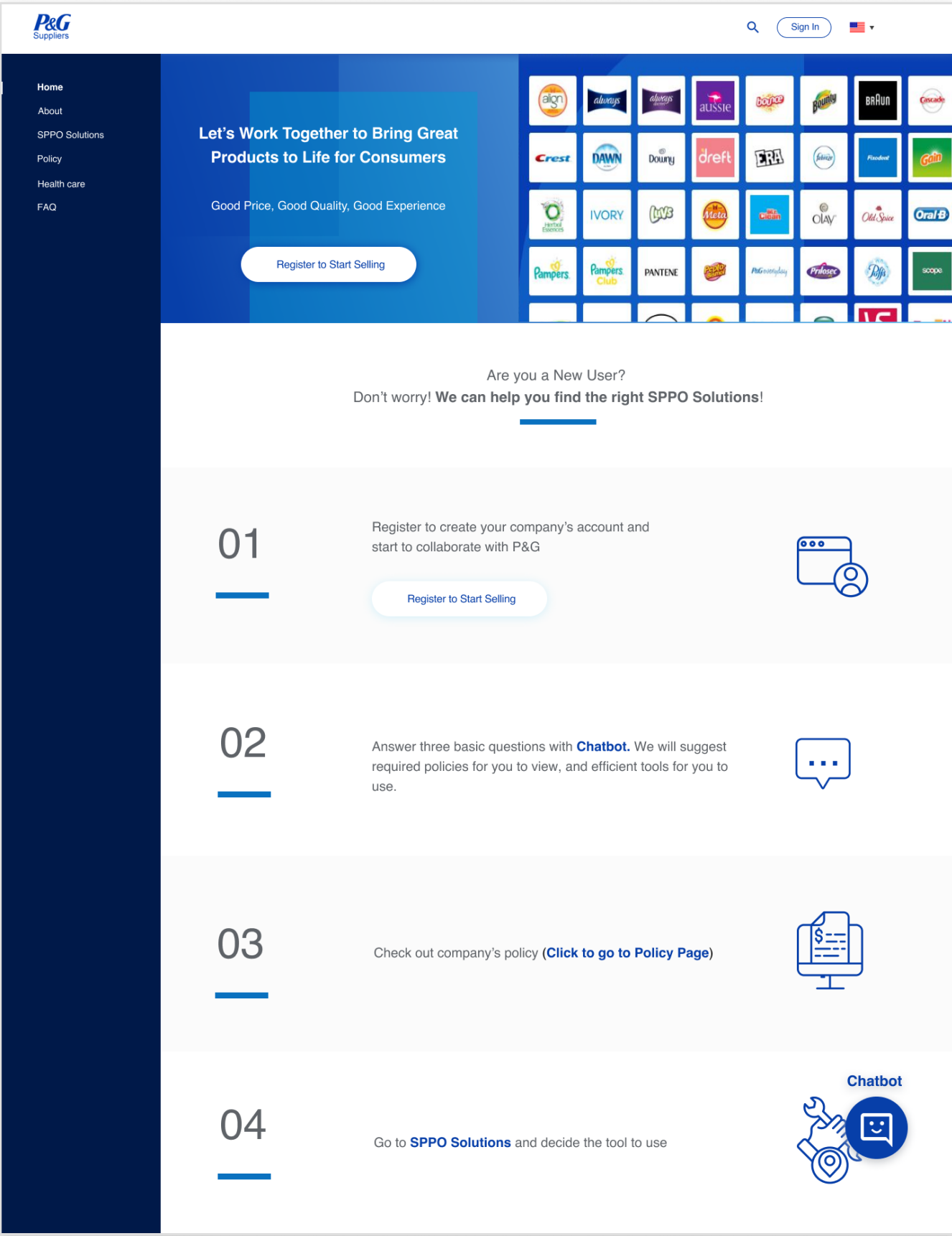
I want to know what policy I have to follow

I can't remember how to use the tool.

Storyboard: Design Rationale

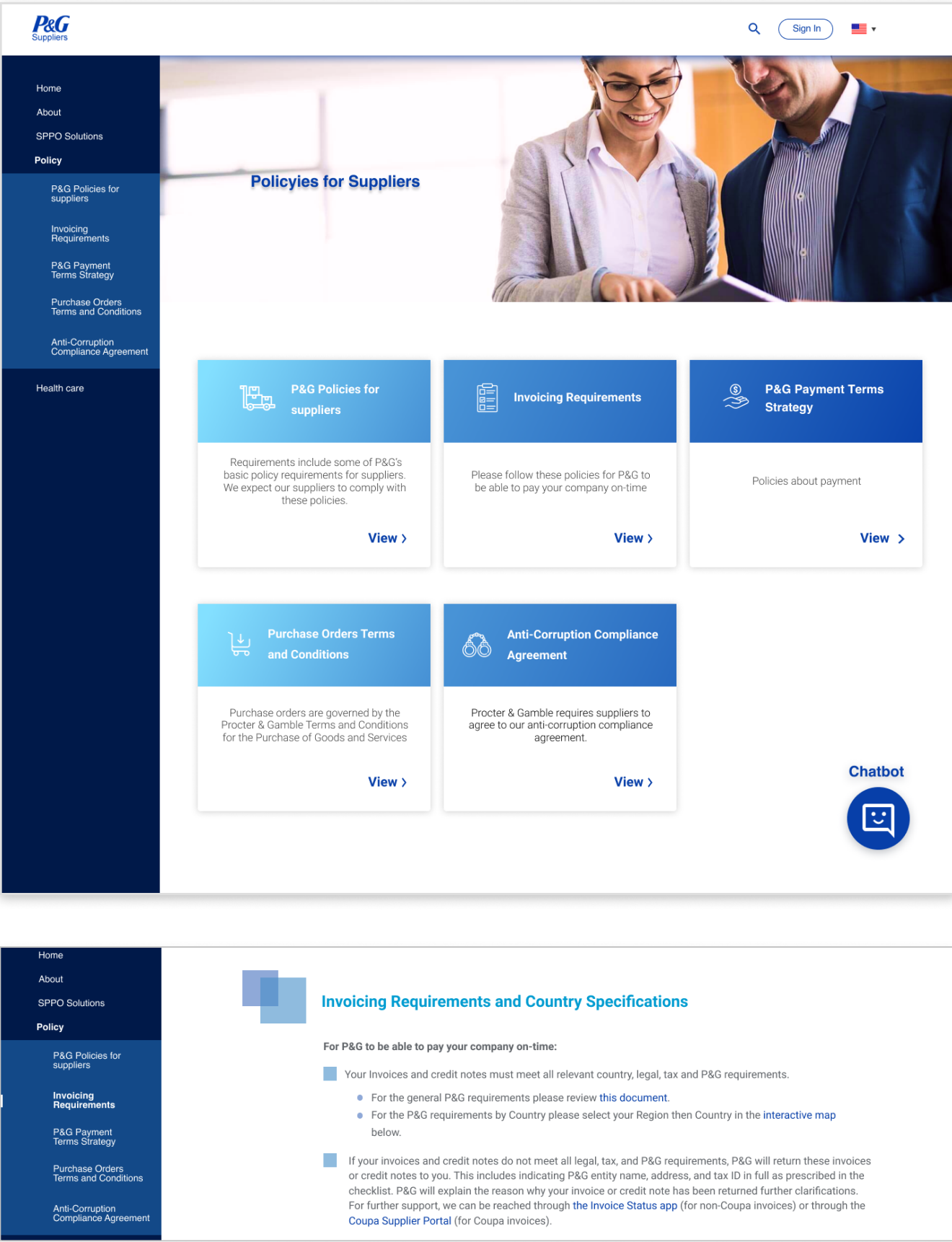


High-fidelity Prototypes



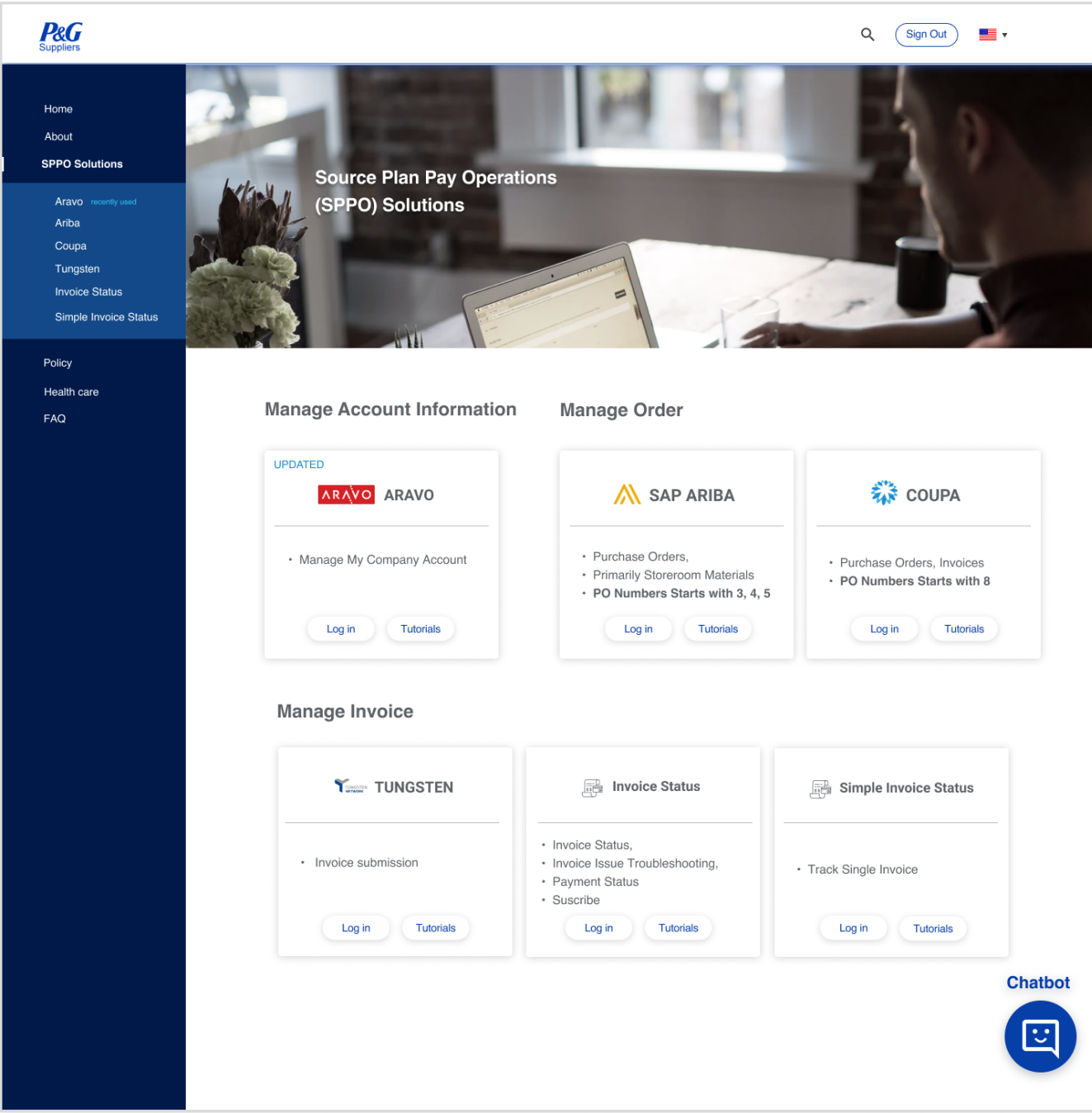
Home Page - Design point

1. Rebuild information architecture and created vertical navigation bar for users to easily switch between tools and navigate.
2. Provide chatbot for users to find the right tool and policy.
3. Recently used tools will be displayed for old users at the top.



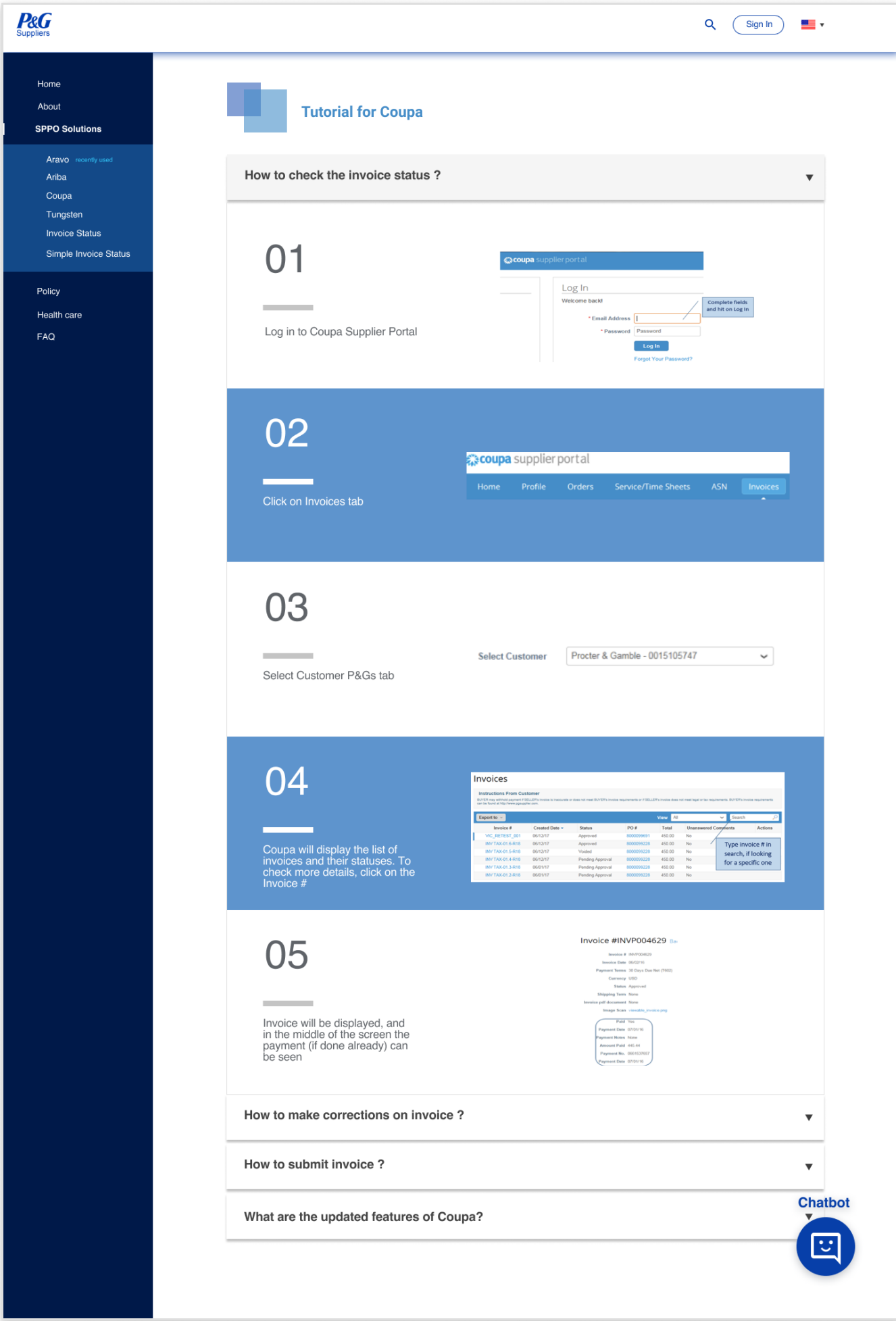
Policy Page - Design Point

1. Reorganized different policies to helps users to easily find needed policies.
2. Display the policy in a more visually-appealing way that helps people to read.



Solution Page

1. Categorize tools by their functionalities.
2. Show functionalities, credentials, recently used & Update status of each tool.
3. Provide easy accesses to tutorials of each tool.



Tutorial Page

1. Provide step-by-step tutorials for each tool.
2. Each accordion menu represents tutorials for different features.